

## **TWIN TREES EQUESTRIAN CENTRE**

**Thorncote Rd Northill Biggleswade Beds SG18 9AG**

**www.twintrees.net 01767 627414 team@twintrees.net**

### **Camp Information** (including Terms and Conditions)

Camps are open to all and is aimed at the everyday grass roots rider to those competing. The aims of the camp are for riders to try and cover several disciplines except for Trec camp and enjoy learning with your horse, then chill out and unwind. We get riders coming on their own as well as some coming with friends; many come back year after year. They are small camps so the activities can be totally geared to those attending with tuition in groups of about 4.

The venue offers a warm friendly welcome. Facilities include stables, 2 outdoor arenas, grass paddocks for exercise and a xc schooling field. Horses are stabled throughout their stay and we try to stable friends together. There is no turnout but horses may be grazed in hand in designated area.

Stables and equipment—you are responsible for any damage to stables or equipment provided by Twin Trees ie holes in stable walls. These will need to be paid for by the camper.

Your horse needs a passport and to be vaccinated. You will need a riding hat to current standard PAS015 (no fixed peak and a 2009 body protector for XC schooling and field based Trec obstacles. Air jackets are an optional extra. Obviously they are recommended for SJ. Prior to camp check your tack for signs of wear and tear, clean and well fitting.

Campers need a tent/ horsebox to sleep in or may prefer to stay in local accommodation. (if not staying over night you will need to leave an emergency contact number). Dogs may not be brought to camp. Due to security and Health and Safety guests are only welcome to visit you at camp in the early evening after 5pm and depart before dinner. They also need to sign in and out.

If you have any questions re camp contact the yard so we can advise you. Please send your booking to Twin Trees or via email. We will confirm your place by contacting you for payment of the deposit via card over the phone or BACS.

Twin Trees have taken reasonable precautions to ensure the health and safety of everyone present. For these measures to be affective everyone must take reasonable precautions to avoid and prevent accidents themselves.

Other than any occurrence for which they are legally liable neither the proprietors nor any agent, employee or representative of the Proprietors accept any responsibility for any loss, damage injury or illness to horses, owners, riders, spectators or any other person or property whatsoever whether caused by their negligence, breach of contract or in other way whatsoever

#### **Booking Terms and Conditions**

A refund of the deposit will only be given on production of a Vet's/Dr's certificate stating the horse/ you is not fit or likely to be fit for work 6 weeks before the start of camp less £10 administration fee. No refunds of deposit are given for change of mind or circumstances.

#### **Cancelling within 4 weeks of Camp**

No refund of balance can automatically be given no matter what the circumstances Vet/Dr Certificate or otherwise.

If you need to cancel we will try to fill your place. The later the cancellation the harder this is to achieve. You can also try to sell your space but please make sure the new camper's horse is vaccinated. The new camper will need to let us know who they are replacing you and send the paperwork to us. As with all holidays it is advisable to get insurance, then should you need to cancel, this would cover your holiday cost.